

City of Thomasville, GA newest client for Cogsdale

City of Thomasville, GA; Toronto, ON; June 2018 – Replacing a legacy billing system is no small undertaking, that is why the City of Thomasville selected Cogsdale Corporation, a division of N. Harris Computer Corporation (Cogsdale), to implement a new system.

The City of Thomasville needs a robust CIS, which easily integrates with other systems to service over 18,000 customers. The Cogsdale solution provides comprehensive meter to cash functionality designed to manage and support critical business operations, provide relevant access to data, and streamline workflow through utility organizations.

Clint Wilkerson, Information Technology Director with the City of Thomasville commented on why the City of Thomasville chose Cogsdale and its Enterprise Resource Planning software; "As one of the few utility billing applications that supports telecom, Internet, and cable TV, Cogsdale allows us to meet all of our billing needs in one solution. The City of Thomasville is looking forward to the efficiencies Cogsdale will provide for our organization... ". Wilkerson closed with, "As we move forward with Cogsdale I am confident that with the excellent Implementation and Support teams, as well as the backing of Harris Computer Systems, the City of Thomasville will have a long-term billing solution we can grow with."

"Streamlined across all areas of a utility, the Cogsdale solution provides customer service representatives with instant access to real-time data, allowing them to address customer and internal inquiries quickly and accurately." stated Casey Dowd, Director of Sales and Marketing. The implementation is underway, with go-live scheduled for summer 2019.

For more information contact:

Casey Dowd, Director, Sales and Marketing

Cogsdale Corporation

cdowd@cogsdale.com

800.533.9690

About Cogsdale

Cogsdale is a wholly-owned subsidiary of Harris Computer Systems that provides Customer Information and Billing solutions to local governments and utilities. Harris is a leading provider of financial management and customer information systems. Since 1976, Harris has focused on providing feature-rich and robust turnkey solutions to all levels of local government as well as public power and water markets throughout North America. Harris' focus is on creating long-term relationships with our customers and ensuring that we meet the changing needs of our customers over time.