
Muscatine Power and Water, Iowa Goes Live with the Cogsdale Solution

Muscatine Power and Water; July, 2018 – Cogsdale Corporation, a division of N. Harris Computer Systems (Cogsdale), is pleased to announce that the Muscatine Power and Water (MPW) went live on Cogsdale's solution for Financials, Human Resources and Payroll July 1, 2018.

MPW is a municipal utility providing water, electric, and communications to the City of Muscatine and its surrounding areas. MPW's desire to invest in its future chose the Cogsdale system to ensure they can serve their community for years to come. MPW's goal was to find a new system that embraced modern technology, would help improve customer service, modernize their HR and payroll processes, and decrease workload through automation.

MPW engaged Cogsdale to replace its legacy systems with a modern ERP application that provides advanced options for purchasing /inventory control, human resource management, fixed assets accounting, customer bill calculation, electronic billing, customer self-service capabilities, and other advanced functions and features. Ensuring better staff performance and customer service.

The Implementation of the Cogsdale solution, based on Microsoft Dynamics GP, was carried out over a 2 year period with numerous employees working together to ensure a smooth and successful move from their legacy systems to the Cogsdale solution. Cogsdale's focus for the future is to provide a solid long-term relationship with MPW to ensure its continued success.

For more information contact:

Casey Dowd
Director, Sales and Marketing
Cogsdale Corporation
cdowd@cogsdale.com
800.533.9690 ext. 62069

About Cogsdale and Harris

Cogsdale is a wholly-owned subsidiary of Harris Computer Systems that provides Customer Information and Billing solutions to local governments and utilities. Harris is a leading provider of financial management and customer information systems. Since 1976, Harris has focused on providing feature-rich and robust turnkey solutions to all levels of local government as well as public power and water markets throughout North America. Harris' focus is on creating long-term relationships with our customers and ensuring that we meet the changing needs of our customers over time.